

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Periodic Reporting
(Proposal Nine)

Docket No. RM2015-2

CHAIRMAN'S INFORMATION REQUEST NO. 5

(Issued April 18, 2016)

To clarify the Postal Service's petition¹ to consider changes to analytical principles, the Postal Service is requested to provide a written response to the following request. The answer should be provided by April 27, 2016.

The 1999 Data Quality Study,² at 44, discussed the possibility of using Time and Attendance Collection System (TACS) data instead of In-Office Cost System (IOCS) data to split in-office and street costs for city carriers, stating:

Rate making staff should work with Operations staff to ensure the quality of the electronically recorded time clock data is sufficiently complete and accurate for use in rate making. The Study team acknowledges that the Postal Service has concerns over the accuracy of these data due to conflicting performance measurement issues. The supervisors are measured by the amount of time the city carriers spend in-office versus on the street. Therefore, there are incentives for the supervisors to inaccurately report these data. The varied uses of these data should be taken into account in designing the data collection and quality control process. Potentially the right to influence the data collection process should be removed from the supervisors.

¹ Petition of the United States Postal Service for the Initiation of a Proceeding to Consider Proposed Changes in Analytical Principles (Proposal Nine), October 31, 2014 (Petition).

² Data Quality Study Summary Report, April 16, 1999.

Please identify the changes in TACS since 1999 that have increased the reliability of the data and removed the conflicting performance measurement issues.

By the Acting Chairman.

Robert G. Taub